

DISASTER UNEMPLOYMENT ASSISTANCE INFORMATION

IF YOU HAVE QUESTIONS OR NEED ASSISTANCE **PLEASE CALL**
THE
DUA CUSTOMER SERVICE REPRESENTATIVE



800-385-3920



DisasterAssistance.gov
FloridaJobs.org



CONTACT US

 954-736-2400

 www.coasttocoastlegalaid.org

DISASTER UNEMPLOYMENT ASSISTANCE



WHAT IS DUA?

The **Disaster Unemployment Assistance** (DUA) program gives money to people who lost their job or had a reduction in their work hours because of a major disaster.

HOW DO YOU QUALIFY FOR DISASTER UNEMPLOYMENT ASSISTANCE IN FLORIDA?

- You lost your job due to the Presidentially Declared Disaster.
- You live or work in disaster-impacted areas.
- Your place of employment was damaged or closed.
- You were scheduled to start work but the job no longer exists.
- You cannot work because of a disaster incurred injury.
- Are looking for work because the head of their household died, or work hurt in the disaster and cannot work.
- **You must exhaust all other assistance** such as Reemployment Assistance, and Emergency Unemployment Compensation before being eligible for Disaster Unemployment Assistance. A person who is disqualified from receiving regular reemployment benefits may be entitled to receive disaster unemployment.

HOW DO YOU APPLY?

Apply online at Disaster Unemployment Assistance - FloridaJobs.org. For Hurricane Ian the deadline to apply is December 30, 2022.

You must provide the following information to complete the application:

- Social Security number
- Alien registration number and expiration date (if applicable).
- Name and address of your last employer.
- If you worked in another state during the past two years, have the name and address of the out-of-state employer.
- If self-employed and have proof of self-employment for the past two years. (For example, W-2 statements, tax returns, accounts, statement from a bank showing a business account, or a copy of title or deed to a business property).

- If you were scheduled to work but could not work due to the disaster, you must have the name and address of the employer and date you were to begin work.

HOW DO YOU APPEAL?

If you are denied assistance, you have 60 days to appeal a determination or redetermination by the appeals referee.

The DUA appeals will be decided **within 30 days** of receipt

You will have **15 days** to appeal the decision by the referee.

