

# **CONTACT INFORMATION**



1-800-621-3362 TTY: 1-800-462-7585





DisasterAssistance.gov 1-800-745-0243 Update & track applications



# **CONTACT US**

954-736-2400

www.coasttocoastlegalaid.org

# WHAT IS FOR?



### WHAT IS FEMA FOR?

FEMA can provide financial support for certain disaster-caused damages like:

- Help to repair damages to your home or to pay for temporary housing
- Help for medical, funeral, burial, and childcare costs
- Help to replace some personal belongings that were damaged or destroyed by disaster

FEMA will only help if the damage or loss was caused by the disaster.



## **Applying**

### Who can Apply?

- U.S. citizen or U.S. National
- Permanent resident/green card holder

Other qualified immigrants like a refugee or asylee

### When can I Apply?

You must apply for FEMA assistance within 60 days of the Presidential Disaster declaration and approval of assistance for individuals.

### How do I apply?

- Online at disasterassistance.gov
- By phone at 1-800-621-3362
- Use FEMA's mobile app
- In person at a Disaster Recovery Center (DRC) or Mobile Registration Intake Center (MRIC)

### What do I need to Apply?

- Address of damaged home
- Documents to show you owned and occupied the home at the time of the disaster
- Descriptions of damages to your home
- If insured, your insurance information
- Social Security Number
- Contact Information
- Total household income at the time of the disaster



### WHAT HAPPENS NEXT?

- → You will get a 9-digit number for your registration.
- A FEMA inspector will come to your home to inspect the damage or because of COVID precautions the inspector may arrange a remote inspection.
- → Keep track of all papers from FEMA.
- Take pictures of all damages to your property inside and outside Keep receipts for any money spent on repairs.
- Within 10 days of inspection FEMA should send the eligibility determination.
- Read the eligibility determination carefully and seek legal advice if you are denied assistance or are not satisfied with the amount awarded. Do not delay, there is a 60-day deadline to appeal FEMA decisions.