

## DISASTER UNEMPLOYMENT ASSISTANCE INFORMATION

IF YOU HAVE QUESTIONS OR NEED ASSISTANCE **PLEASE CALL**  
**THE**  
**DUA CUSTOMER SERVICE REPRESENTATIVE**



**800-385-3920**




DisasterAssistance.gov  
FloridaJobs.org



## CONTACT US

---

 954-736-2400

 [www.coasttocoastlegalaid.org](http://www.coasttocoastlegalaid.org)

## DISASTER UNEMPLOYMENT ASSISTANCE



## WHAT IS DUA?

The **Disaster Unemployment Assistance** (DUA) program gives money to people who lost their job or had a reduction in their work hours because of a major disaster.

## HOW DO YOU QUALIFY FOR DISASTER UNEMPLOYMENT ASSISTANCE IN FLORIDA?

- You lost your job due to the Presidentially Declared Disaster.
- You live or work in disaster-impacted areas.
- Your place of employment was damaged or closed.
- You were scheduled to start work but the job no longer exists.
- You cannot work because of a disaster incurred injury.
- Are looking for work because the head of their household died, or work hurt in the disaster and cannot work.
- **You must exhaust all other assistance** such as Reemployment Assistance, and Emergency Unemployment Compensation before being eligible for Disaster Unemployment Assistance. A person who is disqualified from receiving regular reemployment benefits may be entitled to receive disaster unemployment.

## HOW DO YOU APPLY?

Apply online at Disaster Unemployment Assistance - FloridaJobs.org. For Hurricane Ian the deadline to apply is December 30, 2022.

You must provide the following information to complete the application:

- Social Security number
- Alien registration number and expiration date (if applicable).
- Name and address of your last employer.
- If you worked in another state during the past two years, have the name and address of the out-of-state employer.
- If self-employed and have proof of self-employment for the past two years. (For example, W-2 statements, tax returns, accounts, statement from a bank showing a business account, or a copy of title or deed to a business property).

- If you were scheduled to work but could not work due to the disaster, you must have the name and address of the employer and date you were to begin work.

---

## HOW DO YOU APPEAL?

If you are denied assistance, you have 60 days to appeal a determination or redetermination by the appeals referee.

The DUA appeals will be decided **within 30 days** of receipt

You will have **15 days** to appeal the decision by the referee.

